## **Privacy Policy**

Privacy Policy for Elysian Luxury

Medspa & Wellness

Effective Date: 01/01/2025

Introduction

Welcome to Elysian Luxury Medspa & Wellness LLP. We are committed to protecting your privacy and ensuring your personal information is handled safely and responsibly. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information across our website and services, as well as your rights regarding your information. Our website is secured with a valid SSL certificate, ensuring that all data transmitted between your browser and our site is encrypted and protected. Additionally, our privacy and communications practices adhere to national standards and regulations, including A2P 10DLC, to ensure that all SMS communications are conducted in a compliant and secure manner.

Who We Are

Our website address is: https://www.

We are located at: 2462 Brooklyn Ave flr 2, Kansas City, MO 64127

Our phone number is: +1 (816) 300-3386.

For any questions or concerns regarding this Privacy Policy, please contact us at hello@lookandfeelbetter.org

Information We Collect

Personal Information: We collect personal information such as names, addresses, email addresses, and phone numbers when provided voluntarily by individuals through forms on our website.

Non-Personal Information: For statistical purposes, we may collect non-personal information such as browser type, operating system, and IP address.

Comments: When visitors leave comments on our site, we collect the data shown in the comments form, along with the visitor's IP address and browser user agent string to help detect spam.

Media: If you upload images to our website, please avoid including embedded location data (EXIF GPS). Visitors to the site can download and extract location data from images on the website.

#### We Use Your Information

We use the collected information to provide and personalize our services, process transactions, deliver products, and send periodic emails related to your orders or inquires.

By submitting a form on this website and checking the communications consent box, you agree to receive promotional and notification text messages from us, including appointment reminders, service updates, and special offers. These communications comply with A2P 10DLC regulations, ensuring secure and compliant messaging.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes.

#### Cookies

Comments: If you leave a comment, you may opt-in to saving your name, email address, and website in cookies. This is for your convenience, so you don't have to reenter your details when leaving another comment. These cookies last for one year.

Login: When you visit our login page, we set a temporary cookie to check if your browser accepts cookies. This cookie contains no personal data and is discarded when you close your browser. When you log in, we set several cookies to save your login information and screen display preferences. Login cookies last for two days, and screen options cookies last for a year. Selecting "Remember Me" keeps you logged in for two weeks. Logging out removes the login cookies.

Editing/Publishing: If you edit or publish an article, an additional cookie will be saved in your browser. This cookie contains no personal data and simply indicates the post ID of the article you just edited. It expires after one day.

You can control cookies through your browser settings.

#### **Embedded Content from Other Websites**

Articles on this site may include embedded content (e.g., videos, images, articles). Embedded content from other websites behaves as if you visited the other website. These websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction if you have an account and are logged in to that website.

### Disclosure of Information

Your personal information is not sold, traded, or otherwise transferred to third parties without your consent, except as outlined in this policy. This includes sharing with third-party service providers for legal compliance, processing transactions, or supporting services such as customer service. All use case categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

### Data Retention

Comments: If you leave a comment, the comment and its metadata are retained indefinitely. This allows us to recognize and approve follow-up comments automatically instead of holding them for moderation.

User Registration: For users that register on our website, we store the personal information they provide in their user profile. All users can see, edit, or delete their personal information at any time (except they cannot change their username). Website administrators can also see and edit this information.

You can request an exported file of the personal data we hold about you, including any data you have provided to us. You can also request that we erase any personal data we hold about you. This does not include data we are obligated to keep for administrative, legal, or security purposes.

# Security

We implement security measures to protect your information, acknowledging that no method is completely secure. Visitor comments may be checked through an automated spam detection service to ensure the security of our website. Additionally, all SMS communications adhere to A2P 10DLC regulations to ensure secure and compliant messaging.

## Changes to This Privacy Policy

We reserve the right to update this Privacy Policy at any time, with changes effective immediately upon posting to the website.

## Contact Us

For any questions or concerns regarding this Privacy Policy, please contact us at hello@lookandfeelbetter.org.